

LCC Password Expiry

Beginning during the Fall 09 semester LCC will implement a password expiration warning of 14 days and a grace period of three logins.

Accordingly, you will be alerted at login if your login is about to expire, or has expired, along with the amount of time you have left to set a new password. You will also be alerted if your account has not been activated through the account claiming process.

When your account needs to have a new password set, you will be presented with some new pages on your way to logging into Star Port. This document shows these screens along with their explanations.

If your account was created in the old Star Port, using ECP-REG, you may never have activated your account using the Identity Management (IDM) system, since we synchronized the old passwords to the new portal. To read about the pages you will see if you have a TUID which was brought over from the previous Star Port, and now the password is over a year old go to [page 2](#).

If your account was created in the new Star Port using the Identity Management (IDM) system, you have already claimed it in order to use it. However, the password may still have expired if your account is old enough. To read about the pages you will see when the password for your activated portal account expires, go to [page 6](#).

If you have already changed your password and now need to update it in Outlook or Miranda click please click one of links below:

[Updating your password in Outlook](#)

[Updating your password in Miranda](#) (note: must have changed password in Outlook first)

Accounts migrated from previous Star Port

If the account's password is about to expire in the next two weeks, and the account has not been claimed yet, you will see this page:



This page tells you:

- The title of the page, "Change Password" lets you know that your account password needs to be changed soon.
- Your account has not been claimed in the Identity Management (IDM) system, so you will need to activate your account through IDM in order to change your password.
- Your password will expire in twelve days.

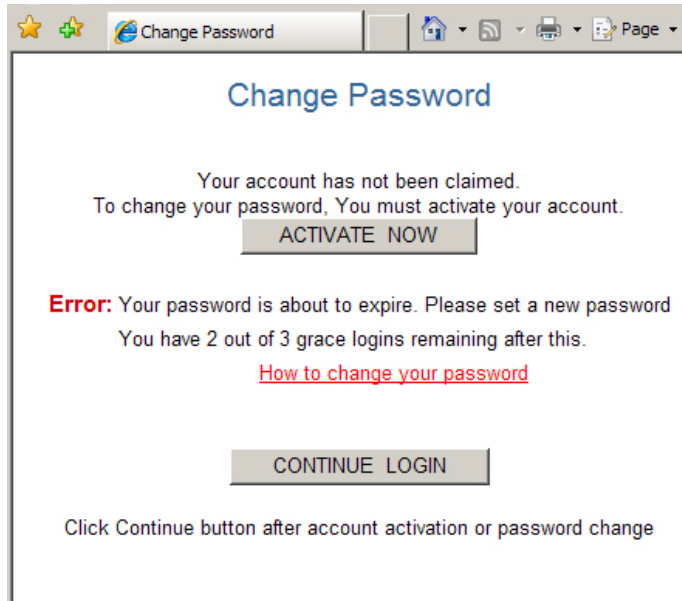
You have the opportunity to:

- Activate your account
 - This button opens up the IDM Account Claiming page in a new window.
 - When you are done with that window, you may safely close it.
 - Your new password will be sent to all your provisioned resources¹
- Read documentation

¹ Active Directory (AD), Star Port (OID Portal), LCC Student Email (gmail) or LCC Employee Email (OID OCS).

- This link opens a new window containing more documentation about changing your password or claiming and activating your account.
- Continue with your login
 - Although you are warned that your password will expire soon, you are still able to continue with the login you began with the Star Port login page whether or not you take any other action at this time.

If your password expires before you set a new one, and you have not activated your account by claiming it in IDM, you will see this page:



This page informs you:

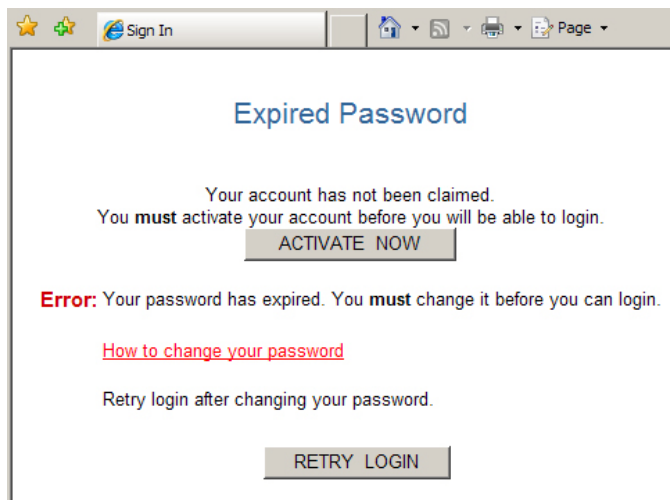
- The page title is "Change Password" because your account password needs to be changed soon.
- Your account needs to be activated through the IDM Account Claiming process
- Your current password may be used for three grace logins including this one, so you have 2 left after continuing with this login.

You have the opportunity to:

- Activate your account now
 - Set a new password and have this password synchronize to all your system resources such as Active Directory (AD) which is the campus network login.
 - The button opens a new window to the IDM Account Claiming page.
 - When you are done with activating your account, you may safely close the new window.
- Read directions on changing your password
 - Directions include the IDM Account claiming process.
 - The link opens the LCC Help Desk TUID web page in a new window, which you may safely close when you are done with it.
- Continue with your login

- You may continue with the login you started on the Star Port login page without taking any other action at this time.
- You may use the “Continue” button to continue with your current login (which was interrupted to give you this information and opportunity) whether or not you chose to activate your account and set your new password at this time.

If your account password is expired, and you are out of grace logins, you will see this page:



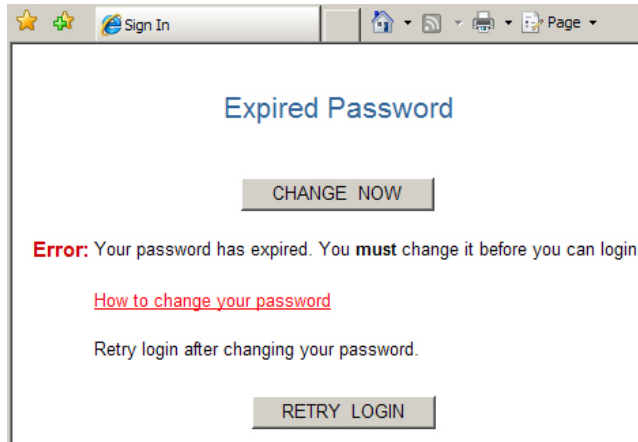
This page tells you:

- The page title is “Expired Password” because you can no longer use your current password.
- You must activate your account and set a new password before you will be able to log in again.
- You cannot continue with your login since it did not succeed due to the expired password.

You have these actions available:

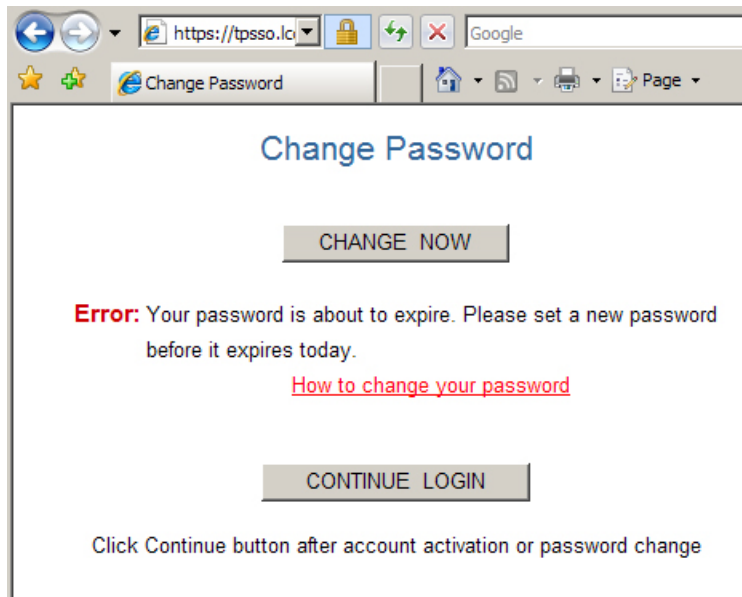
- Activate your account
 - The button will open the IDM Account Claiming page in a new window.
 - When you are done with the IDM page, you may safely close the window.
- Read directions on changing your password
 - The link will open a new window with the LCC Help Desk web page for TUID.
 - When you are done with the directions, you may safely close the new window.
- Retry login
 - The button will take you back to the login page to try your login again.
 - If you have not set a new password, you will be presented with the Expired Password page after you retry your login.

If you do not set a new password, but activate your account using the current password, your password will still be expired. It is the same password, and so you have not changed it by setting a new password; the same password is still expired. You will see this page:



The button is different now, because you have activated your account. You still have to set a new password, which is what the "Change Now" button lets you do.

Activated accounts with old passwords



This page tells you:

- The title is “Change Password” because your current password is about to expire.
- Your current password will expire sometime today.
- You will be able to continue with the Star Port login which has been paused to give you a chance to set a new password.

You have the opportunity to:

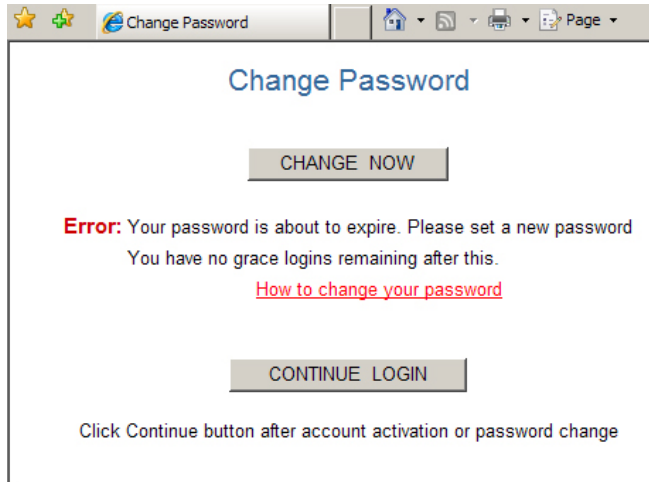
- Change your password now
 - The “Change Now” button will open a new window for the Identity Management (IDM) system change password page.
 - When you are done with your password change, you can safely close the new window.
- Read about how to change your password
 - The link will open a new window for the LCC Help Desk web page about Technology User ID (TUID) account claiming and password changes.
 - When you are done with the web page, you can safely close the new window.
- Continue with your current login
 - You have the option of continuing with the login you started on the Star Port login page, whether you change your password at this time or not.

If you do not change your password before it expires, you will get three similar “Change Password” windows -- one for each of your three grace logins.

“You have 2 out of 3 grace logins remaining after this.”

“You have 1 out of 3 grace logins remaining after this.”

And finally:



This page tells you that you will not be able to continue with any logins after this, because this is your last grace login. You have the opportunity to change your password now, read about how to do this, or continue with your current login, whether you have chosen to change your password at this time or not.

The next time you log into Star Port after seeing this page, you will have no options other than to change your password. This will be because your password has expired. It will not be possible to use that password to authenticate to Angel, or to any other application which relies on Star Port groups for authentication, such as the LCC E-Business Viewer. For this reason, it is a good idea to change your password now, or as soon as convenient after seeing the first warning.