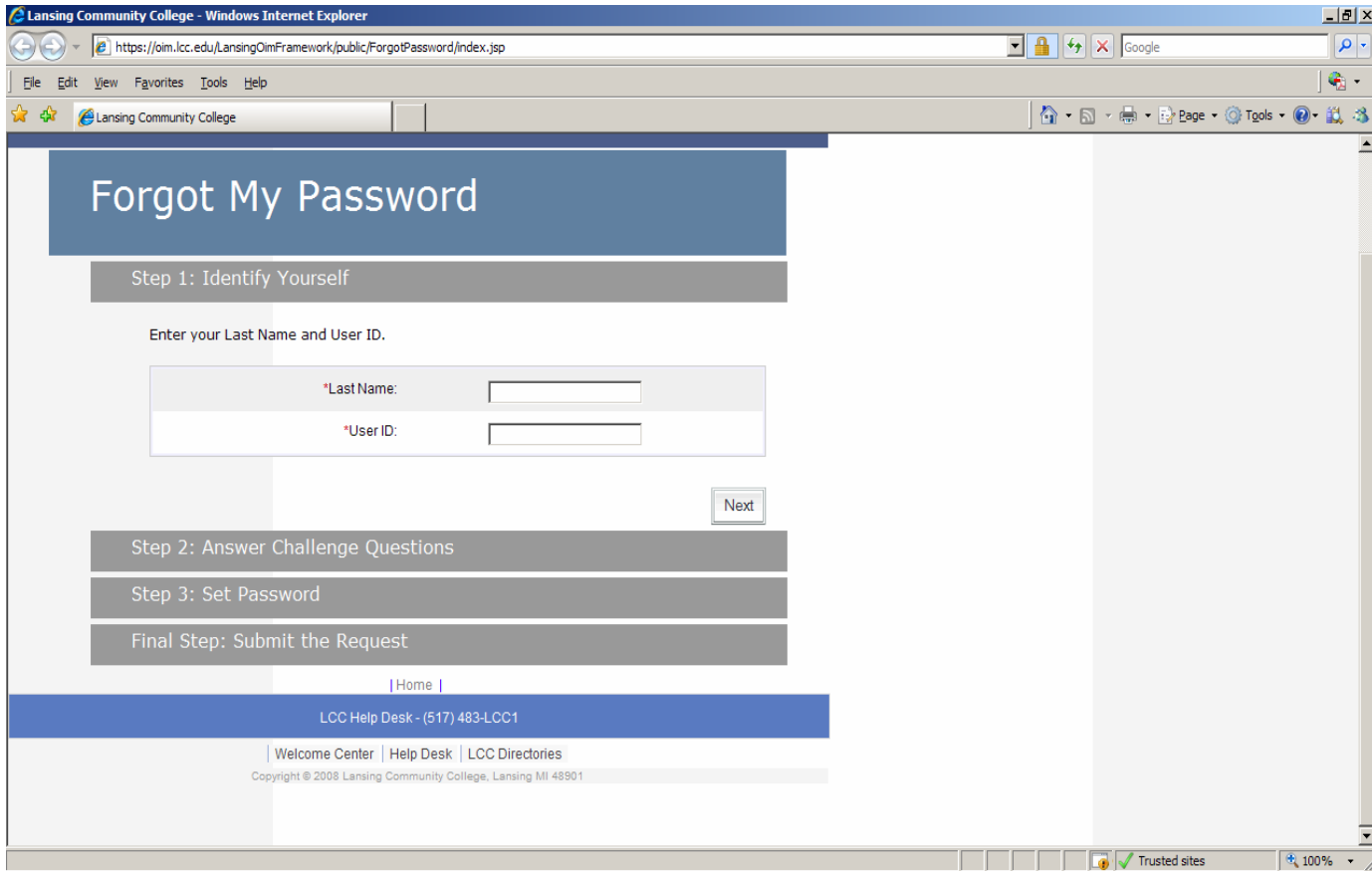


Forgot Password

If you forgot your Star Port password you can reset it by clicking on the link below the star port logon that says “forgot my password”



The screenshot shows a web browser window titled "Lansing Community College - Windows Internet Explorer". The address bar displays the URL: <https://oim.lcc.edu/LansingOimFramework/public/ForgotPassword/index.jsp>. The page content includes a blue header with the text "Forgot My Password". Below this, a grey bar indicates "Step 1: Identify Yourself". The instruction "Enter your Last Name and User ID." is followed by two input fields: "*Last Name:" and "*User ID:". A "Next" button is positioned to the right of the second field. Below the input fields, a vertical list of steps is shown: "Step 2: Answer Challenge Questions", "Step 3: Set Password", and "Final Step: Submit the Request". At the bottom of the page, there is a blue bar with "LCC Help Desk - (517) 483-LCC1" and a footer with links for "Welcome Center", "Help Desk", and "LCC Directories", along with the copyright notice "Copyright © 2008 Lansing Community College, Lansing MI 48901".

Fill in your last name and User ID (TUID)

The three questions you selected when claiming your account will be displayed

Answer each question correctly and you will be prompted to set a new a password.